

USEFUL CONTACTS

CENTRAL ALERTING SYSTEM

Website address: <https://www.cas.dh.gov.uk>
Helpdesk Email address: safetyalerts@dh.gsi.gov.uk
Telephone: 020 7972 1500

MEDICINES AND HEALTHCARE PRODUCTS REGULATORY AGENCY (MHRA)

Website address: <http://www.mhra.gov.uk>
Email: info@mhra.gsi.gov.uk
Telephone: 020 7084 2000

To search for MHRA medical device and drug alerts issued before 2004, visit the 'Section Search' facility on the respective pages of the MHRA website:

Medical Device Alerts:

<http://www.mhra.gov.uk/Safetyinformation/Safetywarningsalertsandrecalls/MedicalDeviceAlerts/index.htm>

Drug Alerts:

<http://www.mhra.gov.uk/Safetyinformation/Safetywarningsalertsandrecalls/DrugAlerts/index.htm>

DH ESTATES AND FACILITIES

Email: mb-defects&failures@dh.gsi.gov.uk
Online reporting: <http://www.efm.ic.nhs.uk>

To search for copies of previous alerts, including those issued by NHS Estates, visit the DH website:

<http://www.dh.gov.uk/en/Publicationsandstatistics/Lettersandcirculars/Estates/alerts/index.htm>

NATIONAL PATIENT SAFETY AGENCY

On 1 June 2012 the key functions and expertise for patient safety developed by the National Patient Safety Agency (NPSA) transferred to the NHS Commissioning Board Authority. Further information is on the Patient Safety website at <http://www.nrls.npsa.nhs.uk/>

General enquiries relating to patient safety that would previously have been

sent to the NPSA should now be sent to patientsafety.enquiries@nhs.net and all enquiries related to alerts (Rapid Response Reports, Patient Safety Alerts, Safer Practice Notices etc.) should be directed to the CAS Helpdesk in the first instance (email: safetyalerts@dh.gsi.gov.uk)