



FAO: ALL GP practices in England

Senior Partner and Practice Managers

Primary Care Commissioning  
NHS England  
4E40, Quarry House  
Quarry Hill  
Leeds  
LS2 7UE

Friday 21<sup>st</sup> June 2019

Dear Colleague,

**\*CAS ALERT\* GP practice Action Required: Guidance on registration onto MHRA Central Alerting System**

The Medicines and Healthcare products Regulatory Agency (MHRA) Central Alerting System (CAS) is the national system for issuing patient safety alerts, important public health messages and other safety critical information to all providers, including GP practices.

There are different national 'issuing bodies' who have ability to issue CAS alerts to general practice and these include NHS Digital, the MHRA, the Department of Health and Social Care, NHS England and NHS Improvement.

From 1 October 2019, MHRA will send CAS alerts directly to GP practices taking over existing local patient safety CAS alert email cascade mechanisms currently in place.

**Safety Action Request:**

**All GP practices in England are required to register to receive CAS alerts directly from the MHRA by accessing this portal:**

**<https://www.cas.mhra.gov.uk/Register.aspx>**

**Please complete registration by 13 September.**

**Background,**

In support of improving patient safety alerting system resilience for general practice, there are new contractual requirements for practices to:

- register a practice email address with the MHRA CAS and monitor the email account to act on CAS alerts where appropriate;
- notify the MHRA if the email address changes to ensure MHRA distribution list is updated;

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- register a mobile phone number (or several numbers) with the MHRA CAS which will only be used as an emergency back up to email for text alerts when e-mail systems are down.

MHRA CAS alert registration portal for general practice is now open. It is important that all practices complete registration no later than **13 September**. MHRA will be able to confirm all practices have registered and systems of cascade can switch over on 1 October, with MHRA issuing CAS alerts directly to general practice.

Until 1 October, NHS England and NHS Improvement regional teams will continue to issue CAS alerts to general practice.

We thank you for your support in actioning this request.

Kind regards



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