



DRUG ALERT

CLASS 2 MEDICINES RECALL

Action Within 48 Hours
Pharmacy Level Recall

Date: 9 July 2018

EL (18) A/12

Our Ref: MDR 065-06/18

Dear Healthcare Professional,

Novo Nordisk

Fiasp FlexTouch 100 units/mL solution for injection pre-filled pen EU/ 1/16/1160/00

(Insulin Aspart)

Batch Number	Expiry Date	Pack Size	First Distributed
HP50949	30 November 2019	5	22 March 2018

Brief description of the problem

Novo Nordisk is recalling one batch as a precautionary measure due to the presence of particles in a small number of samples.

Advice for healthcare professionals

Stop dispensing the batch listed above. Return all remaining stock of this batch to your supplier using the supplier's approved process. Novo Nordisk will also be circulating the letter attached to pharmacies.

This is a pharmacy level recall so there is no requirement to contact patients. If you receive queries about this issue from patients, however, please advise them to follow the advice given in the patient information leaflet regarding checking their insulin before use:

'Check that the insulin in your pen is clear and colourless. Look through the insulin window. If the insulin looks cloudy, do not use the pen.'

Wholesalers

Quarantine any remaining stock of this batch and return to the original supplier for credit.

Company contact information

Medical enquiries

Novo Nordisk Customer Care +44 (0) 845 600 5055

Email: customercare@novonordisk.com



Stock enquiries

Novo Nordisk Customer Care +44 (0) 845 600 5055

Email: customercare@novonordisk.com

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter. NHS regional teams are asked to forward this to relevant clinics, general practitioners, hospitals and community pharmacists.

Yours faithfully

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