



Department of Health & Social Care

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Novel coronavirus: Advice for primary care and Community settings including pharmacy.

To healthcare professionals in primary care and community settings including pharmacy

This alert highlights the advice for primary care and pharmacies related to the evolving situation regarding the novel coronavirus (2019-nCoV).

If a member of the public has concerns that that they may have been exposed to or become infected with the novel coronavirus they should be instructed to phone NHS111 and NOT be referred to the hospital Emergency Department unless they are seriously ill.

PHE has produced guidance to help you with messages to the public:

<https://www.gov.uk/government/publications/novel-coronavirus-2019-ncov-guidance-to-assist-professionals-in-advising-the-general-public>

We have developed public health messages and have asked that:

1. All travellers who develop relevant symptoms (fever or cough or shortness of breath), however mild, within 14 days of returning from mainland China, should self-isolate at home immediately and call NHS 111.
2. All travellers from Wuhan and Hubei Province should self-isolate for 14 days, even if they do not have symptoms, due to the increased risk from that area

Guidance for primary care can be found here:

<https://www.gov.uk/government/publications/wn-cov-guidance-for-primary-care/wn-cov-interim-guidance-for-primary-care>

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