



## **DRUG ALERT**

### **CLASS 3 MEDICINES RECALL**

**Action Within 5 Days**  
**Pharmacy, Wholesale Level Recall**

Date: 18 November 2019

EL (19)A/35

Our Ref: MDR 043-11/19

Dear Healthcare Professional,

### **Accord-UK Ltd**

### **Folic Acid Tablets BP 5mg**

**PL 0142/5522**

<b>Batch Number</b>	<b>Expiry Date</b>	<b>Pack Size</b>	<b>First Distributed</b>
HU57	January 2021	28	26 March 2019

#### **Brief description of the problem**

Accord-UK Ltd has informed us of an issue related to decommissioning of the above batch. Upon decommissioning at the pharmacy, there have been reports stating that when scanning the serialised 2D code, the status of packs may report as 'EXPORT.' Although there is no risk to product quality, any remaining stock should be quarantined and returned.

#### **Advice for Healthcare Professionals and Wholesalers**

Stop supplying the batch listed above immediately. Quarantine all remaining stock and return it to your supplier using your supplier's approved process.

#### **Company contacts for further information**

For stock control enquiries please contact Accord-UK Ltd Customer Services Team on 0800 373573.

For medical information enquiries please contact Accord-UK Ltd Medical Information Department on 01271 385257.

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter. NHS regional teams are asked to forward this to community pharmacists and dispensing general practitioners for information.

Yours faithfully

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